



Volunteering



healthwatch
Medway

Contents



1. What is Healthwatch Medway?



2. What does Healthwatch Medway do?



3. What does it not do?



4. Volunteers



5. Find out more

1. What is Healthwatch Medway?



Healthwatch Medway is a Community Interest Company (CIC)



A Community Interest Company is a type of company that is set up to benefit the local community



The company Healthwatch Medway CIC is run by a Board of Directors



People on the Healthwatch Medway Board of Directors include representatives from:

- 5 Medway organisations working with people in Medway
- Community members from Medway



For more information about Board of Directors at Healthwatch Medway go to:

www.healthwatchmedway.co.uk

2. What does Healthwatch Medway do?

healthwatch
Medway



1. _____
2. _____
3. _____

Healthwatch Medway makes sure that the people who run, plan and check health and care services in Medway:



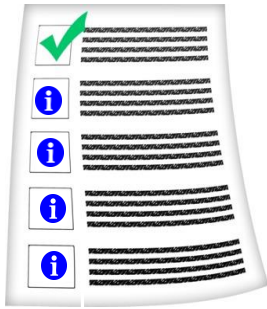
1. _____
2. _____
3. _____

1. Find good ways to listen to people who use these services



1. _____
2. _____
3. _____

2. Think about what people are saying about services



3. Use the information about what people say about services to make better services



Healthwatch Medway also has a telephone service that can give people information about health and care services.

3. What does Healthwatch Medway not do?



1.	___
2.	___
3.	___

Healthwatch Medway does not:



1. Give anyone advice or tell a person what they should do



2. Support people to make a complaint about a health or care service



3. Inspect services



4. Represent the voice of voluntary and community sector in Medway

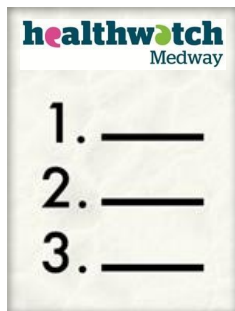
4. Volunteers



So that Healthwatch Medway works well (engages) with Medway communities, there are Healthwatch Medway volunteers



A volunteer is a person who spends their time helping Healthwatch Medway to improve health and care services in Medway but does not get paid



Every volunteering opportunity in Healthwatch Medway has a 'Volunteer role and description'

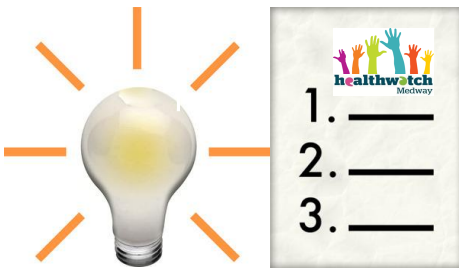


Volunteer roles and descriptions help everyone understand the different sorts of volunteering people can do for Healthwatch Medway



To help lots of different people take part volunteering in Healthwatch Medway gives volunteers training

Training helps:



- People to learn new skills
- Volunteers to understand more about what their role involves
- People be safe
- More people to be able to volunteer for Healthwatch Medway

5.

6. Find out more



For more information about Healthwatch Medway contact:



Telephone

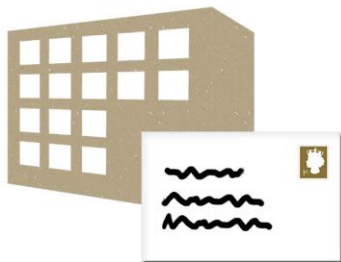
01634 566777

Email

info@medwayhealthwatch.co.uk

Web

www.healthwatchmedway.co.uk



Write to

Healthwatch Medway CIC

Kingsley House,

2nd Floor,

37-39 Balmoral Road,

Gillingham

Kent

ME7 4PF

